



EXPRESSION OF INTEREST

SportMalta would like to invite interested parties to submit a quotation and a proposal **for the procurement of a Booking System for SportMalta**

SportMalta has expanded its operations exponentially in the past years. For this reason, the need has arisen to have a comprehensive booking system to manage Programmes Registrations, Facility Reservations and Assistance Funding Application. The proposal should include the following information to ensure all SportMalta's operational requirements are being addressed to have a smooth running online booking system for its facilities.

1. Supplier Track Record

The economic operator should submit a company profile to highlight a history of successfully delivering booking software to other entities with similar requirements.

2. Cost

The quotation should include a breakdown of cost of all items/services to be offered and installed.

3. System Compatibility

The system offered should provide a booking system that minimizes risks associated with system incompatibility and onboarding delays and should offer a swift deployment aligned with SportMalta's objectives.

The offer should include the total cost to implement the system and the annual subscription fees for 5 years, as per estimated useful life of the software. The quotation should include all the costs that might be incurred to have a smooth-running booking system. No revision of prices will be allowed after award.

System should include Mobile Application



Requirements

1. Online Registration System for our Programmes

We need a flexible registration software that will allow SportMalta to take registrations for all our programmes online, collecting payment, information and any documentation required during the registration process. This will streamline all operations through the provision of one complete system and database with all the information required. The system, amongst other things, shall allow for:

- Collect all information required online, be it data or documentation;
- Real-time limit on all classes that prevents overbooking of any class/session;
- Presentation of all key information to applicants;
- Purchasing of any ancillary products or equipment;
- Dynamic pricing and flexible package selection by registrants
- Discount codes/coupons that SportMalta may wish to issue

2. Booking System for Facilities

Booking system that allows for the booking of facilities in all different variations, for any and all sports disciplines. The Booking System shall provide, amongst others, the following functionalities;

- Each location shall have its own page with a dedicated calendar for all its different facilities and offerings.
- Custom Cart Page and Checkout page wherein customers pay online.
- Filter System whereby customers can specify which sport, date, time and locality they desire.
- A confirmation email is sent to both the facility manager and the customer.
- Allow customers to split payments seamlessly through the platform with other players.
- Custom profiles for all customers displaying booking history and upcoming bookings; Customer are able to edit and modify their bookings via the software.

Backended Calendar - All facilities are managed by a back-end calendar which is implemented on Google Calendar, allowing easy access and sharing of calendars to any individuals who require access





3. Online Funding Application System

SportMalta would like sports organisations to submit their funding applications to SportMalta who shall, following the set-up of the relevant online forms, be able to receive all applications online. The system, amongst other things, shall allow for:

- Collect all information required online, be it data or documentation;
- Require all information/documents to be uploaded for the application to be submitted;
- Storage of all information and documentation online for database and transparency purposes;
- Uploading of information and documentation required for initial funding application, as well as all receipts, documents and any other relevant information and documentation by applicants following review of application.

Interested economic operators are to send their expression of interest , including proposal and quotation to **tenders.sportmalta@sportmalta.org.mt** by noon of **7th March, 2025**.