

Terms & Conditions

A. Booking, Confirmation, Data, and Communication

1. **Booking and Payment:** All bookings and payments must be completed through the official SportMalta website at <http://sportmalta.mt/programmes/online-booking-form/>. Once your booking is confirmed, an email will be sent immediately. If you do not receive the confirmation, please check your spam/junk folder, or contact us at 22036000 to confirm the payment. In-person bookings at SportMalta offices or by post will not be accepted.
 2. **Personal Data:** All required personal data must be accurately provided. This information will be treated with the utmost confidentiality. It is your responsibility to ensure that the data provided is correct and to update us if there are any changes. Activities may be photographed or filmed for media purposes, including TV, magazines, newspapers, billboards, websites, and social media. Personal data will be stored in SportMalta's database and may be used to inform you about future activities and programmes via email, post, or SMS. SportMalta will not disclose your personal data to third parties.
 3. **Data Processing:** SportMalta collects and processes personal data in accordance with the Data Protection Act of 2000. Your information may be shared with other departments involved in processing your application. While providing personal data is voluntary, we may not be able to process your application if the required information is not supplied.
 4. **Tax Rebate:** If the tax rebate option is selected during the creation of your parent profile, SportMalta will share the necessary information with the Inland Revenue Department for tax rebate purposes.
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B. Programme Changes and Cancellations

1. **Programme Adjustments:** SportMalta reserves the right to modify or cancel any programme as deemed necessary. In the event of a cancellation or significant change initiated by SportMalta, refunds will be issued. However, no refunds will be granted for any other reasons, including personal circumstances or participant withdrawal.
 2. **Session Changes and Cancellations:** SportMalta reserves the right to cancel or modify session venues, days, or times as necessary. No replacement sessions or other forms of compensation will be provided for such changes or cancellations.
 3. **Minimum Participants:** A programme may be cancelled if the minimum number of participants is not reached.
 4. **Health Authority Directives:** No refunds will be issued if sessions are cancelled in accordance with directives from the Health Authorities.
 5. **Administration Fee:** An administrative fee of €10 will apply for any changes to bookings requested by the client.
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C. Medical Fitness, Health, and Injuries

1. **Physical Fitness:** Participants are responsible for ensuring they are physically fit to engage in activities involving vigorous physical activity. For children, parents/guardians must ensure that the child is fit to participate.
 2. **Injury Liability:** While every effort will be made to prevent accidents, SportMalta is not responsible for any injuries sustained during the sessions.
 3. **Injury/Health Issues:** No refunds will be issued if a participant is unable to continue the programme due to injury or a change in health condition.
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D. Attendance, Behaviour, and Session Procedures

1. **Drop-off and Pick-up:** Parents/guardians must bring and collect their children from inside the designated venues or as directed by the Head Coach. In certain cases, parents may be required to drop off and pick up their children from a designated point outside the venue, as communicated by the Head Coach via email.
 2. **Absenteeism:** Failure to attend three consecutive sessions without notifying the Head Coach will be considered as withdrawal from the programme, and your spot may be allocated to another participant.
 3. **Misbehaviour:** Any form of misbehaviour may result in immediate dismissal from the programme. Dismissal can be immediate and communicated on the same day. The decision of SportMalta is final.
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E. General Conditions

1. **Transportation:** No transport services will be provided for any of the activities.
2. **Independence:** Children must be able to dress and change their footwear without assistance.
3. **Age Requirements:** Children must fall within the specified age bracket by the start date of the programme.
4. **Programme Updates:** Information in the programme brochure and guidelines may change from time to time.
5. **Parent/Guardian Declaration:** By applying, parents/guardians confirm that they have legal custody and care responsibilities ("cura custodia") for the children they are applying for.
6. **Booking Instructions:** For a guide on how to create a profile and book sessions, visit YouTube at <https://www.youtube.com/watch?v=QmXkyi6Ekv4>.
7. **Assistance:** For any assistance, contact servizz.gov on Freephone 153 or call 22036000.